

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No · C637193-CC2

Valid[.] 11 August 2022 – 10 August 2025

Belongs to main certificate number: C637193

This is to certify that the centrally implemented management system for

ALMAWAVE S.p.A.

Via di Casal Boccone, 188/190 - 00137 Roma (RM) - Italy

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following site scope:

The IT Service Management System of Almawave S.p.A. supporting the provision of application management and maintenance services, Software as a Service and Platform as a Service, in accordance with the service catalogue

Place and date: London, 08 January 2025





A DEL

London, SE1 9LQ, United Kingdom

For the issuing office:

DNV - Business Assurance

5th Floor, Vivo Building, 30 Stamford Street,



MS N°0181 Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC. Signatory of EA, IAF and ILAC Mutual Record Pitter Accommente

Erie Koek

Management Representative

It is the management system of the whole organisation which is certified. The validity of this certificate depends on the validity of the main certificate. Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000. www.dnv.com/assurance